

After I run an update I get an error message and the program doesn't run.

The issue is likely that the update did not complete or there was a problem installing the update.

To repair the installation simply follow the steps below – read carefully!

Steps:

1) Download the latest update and SAVE it somewhere on your computer where you can quickly get back to it in step 3 below.

As of April 27, 2020 the latest update is:

<https://www.bradleysoftware.com/files/ks20mr8.exe>

2) Close all programs and reboot the computer.

3) AFTER it reboots, log in - Do NOT run the KS Child Support program - instead, run the downloaded file you saved in step 1.

Now you can run the program.

If you have any questions please email us at
techsupport@bradleysoftware.com